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KINGDOM OF BAHRAIN  
MINISTRY OF EDUCATION

Model Answers

DIRECTORATE OF EXAMINATION /CENTRAL EXAMINATION SECTION  
SECONDARY EDUCATION /UNIFIED TRACKS & RELIGIOUS

First Semester Mid - Term Exam 2019-2020

COURSE NAME: English Language

TRACK: UNIFIED TRACKS

COURSE CODE: Eng. 301

**SECOND MODEL**

TIME: 1 Hour

**Reading 1: (7 Marks)**

Read the following article and then answer the questions that follow accordingly.

**The Mediator**

*Conflicts at work, family feuds, neighbourly disagreements ... Isobel Clark has over 20 years' experience of workplace, relationship and community mediation.*

A. Recently, I did a mediation between two families living in neighbouring houses. In one of the families, the father had a passion for restoring old cars. He'd work on these cars outside until quite late at night, and the front garden was full of bits of old cars, oil cans and the like. The other family hated the noise and the mess but- as quite often happens, I'm **afraid** – they simply put up with the problem and hoped **it** would go away. This went on for some years until they finally complained to the police – and then of course the relationship between the neighbours broke down completely.

B. Some people seek mediation independently, but many come to us on the recommendation of the police, doctors or lawyers. In this case, **it** was the police. Once we got into mediation, the families came to an agreement very quickly. The car enthusiast agreed to tidy the garden and not to work on his cars so late, and both families agreed to be more open and **honest** with each other in future. Like most people, we see in mediation these were basically reasonable people who just needed to sit down together and talk things over in a structured way.

C. There are usually two mediators and ideally **we** should be visibly different - male and female, different ages, different ethnicities – as this often reflects the participants themselves. We invite each participant to bring along a supporter, who can be anyone who knows what's been happening. Sometimes they bring two supporters along but each side must have the same number so there's a perceived balance of power.

D. As a mediator, you're responsible for everything and nothing! On the one hand, you set up and guide the discussion at all times. On the other hand, mediators never suggest, advise or problem-solve. The **purpose** of mediation is to allow the participants to come up with solutions for themselves. If people feel you favour one side or the other, **they**'ll lose confidence in you.



A. Read the article again .Are the following statements true (T), false (F) or not given (NG). PUT A CROSS (X) IN THE RIGHT BOX (2½ marks)

Statements	True	False	NG
1. The family complained to the police once they saw the mess near their house.		X	
2. The neighbours stopped talking to each other right after filing the complaint.	X		
3. The writer says that she failed many times in solving conflicts.			X
4. The mediator is expected to suggest solutions to conflicts.		X	
5. The mediation meeting must be filmed.			X

B. What do the underlined pronouns in the text refer to? ( 2 marks)

Pronouns	References
1. it ( paragraph A)	the problem
2. it ( paragraph B)	The recommendation
3. we ( paragraph C)	mediators
4. they ( paragraph D)	people

C. Match the highlighted words in the text with their corresponding definitions. Note that there is ONE EXTRA definition. (1½ marks)

afraid	honest	purpose
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Definitions	Words
1. the aim of something; the thing that something is supposed to achieve	purpose
2. a particular time when something happens	X
3. a polite way of telling somebody something that you are sorry about	afraid
4. always telling the truth, and never stealing or cheating	honest

D. Explain why being a mediator can/can't be a good career for you. ( 1 mark)  
Accept any answer that makes sense and well justified.

